



Frequently Asked Questions: HE Accommodation

Please download our Residential Handbook & Residential License Agreement from www.hartpury.ac.uk. It will tell you everything you need to know about living in Hartpury accommodation. You can also contact us at accommodation@hartpury.ac.uk

When and how do I apply?

The application process opens on the 1st March. You will find the accommodation application form, medical form and direct debit mandate on the website at www.hartpury.ac.uk.

Do I need a TV licence?

You need a TV Licence to download or watch BBC programmes on demand, including catch-up TV on BBC iPlayer. You also need a TV Licence if you plug in to watch or record any live TV on any channel, no matter what device you use.

Can I have guests to stay?

HE students can have a guest to stay overnight for a maximum of two consecutive nights and for six visits per academic year. It is your responsibility to ensure your guest abides by Hartpury regulations. Guests must be over 18 years' of age.

Can I bring a car?

Car parking is available on campus. A parking permit must be purchased via the online shop (currently £60.00).

Can I leave my accommodation early?

If you wish to leave your accommodation early, you will need to advise the Accommodation Office of your intention to leave in writing and you may be responsible for the rent for the entire licence agreement, unless a suitable replacement is found.

Will I have internet access in my room?

All rooms have internet access. The wireless service may be affected by demand.

What do I need to bring?

Bedding, towels and your personal belongings. If you are in non self-catering accommodation, which includes breakfast Monday to Friday, you will be able to purchase all other meals in one of the university eateries. A meal plan is available to purchase. There is a common room in each block which will have a microwave, fridge, kettle and

toaster. All the basic equipment to get you started for your first time living away from home can be purchased from the online shop if you wish.

What can't I bring?

For safety reasons, individual fridges/freezers/coolers, microwaves, electric blankets, plug in fairy lights, slow cookers, rice cookers, deep fat fryers, sandwich makers, George Foreman grills or similar, electric room heaters, electric fans and cubed adaptors are not allowed. It is acceptable for students to have their own kettles in their room. If you are unsure if you can bring an item please contact us to check or view the Residential Regulations and Procedures.

Is there a launderette available?

Yes, there is a launderette on campus. The machines are operated using a Laundry Card which can be purchased in the laundry; cards cost £2.00. The current cost for a wash is £2.20 and £1.00 for a tumble dry.

What if I damage the room/equipment?

You will be charged to repair any damage caused maliciously and possibly accidentally, including an administration fee. In addition you could face disciplinary procedures. You will be asked to complete a room inventory at the beginning of the academic year and return it to Student Services.

Are staff available 24 hours a day?

Yes, Student Services is open during normal office hours and out of hours the Duty Warden Team is contactable on the Duty Warden mobile. This number is displayed in all the blocks and on ID cards.

If I decide not to come to Hartpury do I get my deposit back?

For cancellations on or before 30th June full refund. Any cancellations on 1st July onwards will not receive a refund unless the cancellation is due to the university not offering a place to study.

How much is accommodation?

Please see our website for accommodation options and prices. The accommodation licence is 40 weeks.

I don't drive and live in off-site accommodation, so how do I get to Hartpury?

Swanbrook Bus Company runs regular services to Hartpury and Andy Cars are our nominated taxi company.