



1<sup>st</sup> May 2020

Dear Landlord

As the leading providers of education in the county, we remain committed to providing high quality teaching to our students. Just as important to us during these unprecedented and deeply troubling times is the health and wellbeing of our students.

Following the closure of our sites and having moved teaching and assessment online, where students have vacated our Halls of Residence, we have released them from their accommodation agreements. For such students, we will be applying refunds for fees already paid for the period of vacancy as appropriate.

We understand that other accommodation providers have made similar concessions.

The presence of our students in Gloucestershire and surrounding areas contributes significantly to the local economy, in many ways, and the provision of private rented accommodation supports this. We are therefore writing to landlords to ask if there may be a way to allow students, who have vacated their properties, a no-penalty early release from their rental agreement. We also ask for a rent suspension or reduction where students have remained in their accommodation.

We recognise that this may place a financial burden on landlords for the next 3-4 months however we hope that the support for payment holidays, announced by the UK Government, could be used by landlords so that students who are facing hardship can be supported. We understand that what we are asking for is a significant act from landlords and one which is dependent on your financial circumstances. Nevertheless, we hope that you are able to consider our request in order to support our students who are facing hardships at this time.

Yours sincerely

A handwritten signature in black ink, appearing to read "R. Marchant".

Russell Marchant  
Vice-Chancellor  
Hartpury University

A handwritten signature in black ink, appearing to read "Jo Price".

Professor Jo Price  
Vice-Chancellor  
Royal Agricultural University