



HARTPURY
UNIVERSITY
AND COLLEGE

Hartpury Medical Centre

Hartpury College
Gloucester Road
Gloucestershire
GL19 3LE

1st of March 2021

Complaints Policy

If you wish to make a complaint about Hartpury Medical Centre and any services you have received, please contact the Practice Manager, by email or by letter. Your complaint will be investigated and you will receive further correspondence within 10 working days.

Contact details for Practice Manager

Joanna Snook
Joanna.snook@hartpury.ac.uk